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Sep 5th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

ATT completely shut off our phone and Internet for three months saying they were going to connect us to another system and then realized they couldn't. It took three months and no fewer than 30 or 40 calls to get us up and running again and we chose to go to Sonic. We have been EXTREMELY happy with them!!

We more than support broadband competition - we insist on it! We live rurally and need the services Sonic offers. They are local, answer their phones and are immediately helpful.

Sharon and William Ferguson